

# Commercial Service Plan

The best way to connect with EV drivers

With ChargePoint, you're connected to the world's largest and most open EV charging network with over 17,000 charging locations. ChargePoint's cloud-based Commercial Service Plan provides you with everything you need to manage your EV charging operations, including flexible management tools, rich data analysis, payment processing and 24x7x365 driver support. We connect stations to ChargePoint over a secure, cellular data network allowing station owners to manage all their charging operations from a single dashboard.

ChargePoint leads the market with revolutionary new ways to make EV charging good for business, and easy and convenient for drivers. ChargePoint® service plans simplify station management and administration, allowing you to build a relationship with drivers who frequent your stations in order to keep them coming back.

The Commercial Plan is perfect for organizations looking to make EV charging part of their daily operations.

## Set pricing your way

Set charging fees by time, session, kWh, or any combination thereof. You can set fees for different drivers or groups of drivers, or different times of the day.

## Automated payment services

ChargePoint handles all payment processing for you with a PCI-compliant solution known as Flex Billing. You set the price; we handle the money on your behalf and send you a check every month.

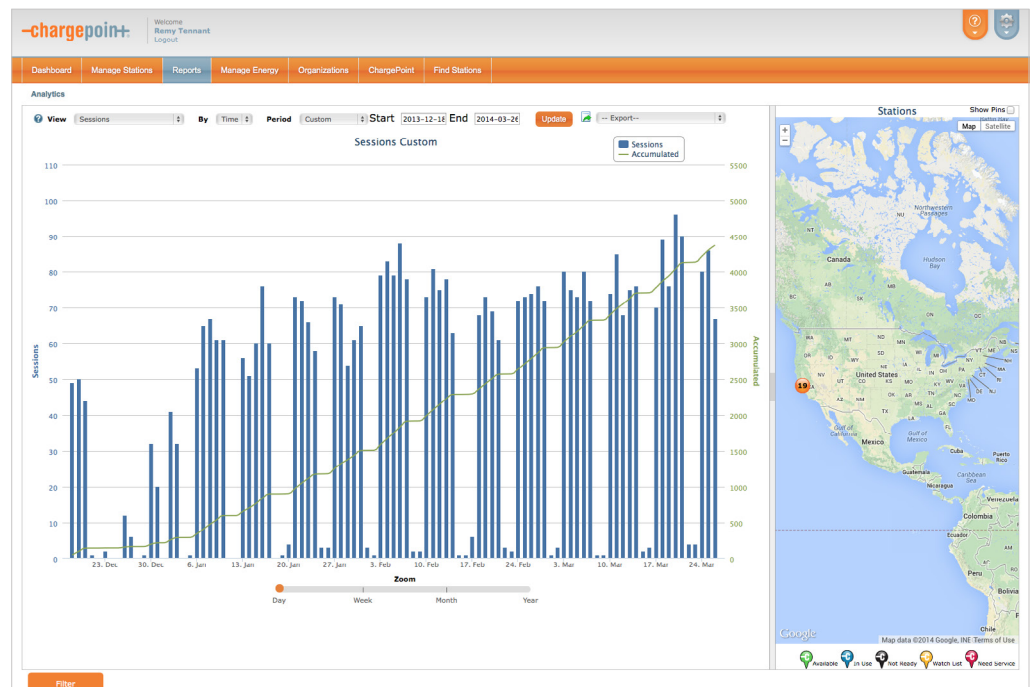
## Connect with drivers

ChargePoint Connections creates a relationship between drivers and organizations. Connections gives you control and helps you manage who can charge on your stations and how much they pay. Drivers request to connect with your organization and you decide who joins.

## Grant rights to other ChargePoint organizations

Through Rights Granting, you can easily approve an organization to view and manage your stations, allowing you to outsource some or all of your EV charging-related operations such as

The Charging Sessions report provides granular data on how frequently EV drivers are using charging stations and when.



provisioning and troubleshooting stations. Focus on your core business instead of station maintenance.

### 24x7X365 driver support from ChargePoint

Every ChargePoint networked station displays a ChargePoint customer support phone number for fast, 24x7x365 station-side driver support by ChargePoint experts. We take care of the EV drivers using your stations, saving you and your staff valuable time and money.

### Map your stations

Station owners have the option of making their stations visible to all drivers or specific groups of drivers such as employees or customers. Drivers with access will see the real-time availability and status of your stations and the price you've set on the ChargePoint website, mobile apps, and in the navigation systems of top-selling EVs.

### Get detailed reports

To get the most value out of your charging stations, you need to maximize station utilization by managing pricing, controlling access, and expanding infrastructure where it's needed most. To make informed decisions about how to manage your stations, you must have access to granular data on how EV drivers are using them.

ChargePoint Analytics provides a wide range of automated reports showing everything from energy usage and greenhouse gases avoided, to station usage by time-of-day, peak occupancy, number of drivers, session duration and much more. You can access logs and reports for all stations via a single login and dashboard.

### Track and report data for taxes and compliance

If you are providing EV charging for employees, you'll have the data for employee benefit reporting required by tax codes.

### Customization and branding

With customized signage and tailored videos, you can use

ChargePoint's stations to communicate timely and targeted messaging to drivers.

### Allow reservations

As a station owner, you decide whether you want to make your stations reservable. With reservations, drivers can make, cancel and change reservations for charging sessions.

## Get Started

Join the EV revolution and purchase a ChargePoint Commercial Service Plan today. Contact us to discuss what plans and features meet your needs. Visit [chargepoint.com](http://chargepoint.com) for more information.

## About ChargePoint

With access control, flexible pricing and advanced cloud services, ChargePoint makes EV charging good for your business. With ground-breaking features and advanced functionality, ChargePoint makes it easier than ever to monitor and track charging station usage and costs, create viable pricing structures for charging services and inspire driver loyalty.

## For More Information

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